

### **Engleside Community News**

#### Inside this Issue

Mail is Slow	2
Monthly Statements	2
Water/Sewer Bill Letter	Э
Water Saving Tips	4-5
Do Not Let Faucets Run	5
Easter Trivia Facts	5
Meet our Staff	7
Assistance Available	7
Spring Inspections	7
Don't Feed Stray Cats	8
Register your Pets	8
Clean up after your Pet	8
Community Notices	8
Smoke Alarms	ç
Find your Dream Home	10
Recipes	11
Kids Page	12



**Checks** must be written to **Co Z Home Rentals** not A. Hunter. Rental payments can also be made online at: www.ahunter.com

## **Rent Relief**

Act 1-2021 was signed by Governor Wolf on February 5, 2021 and included in this bill was the Rental and Utility Assistance Grant Program which will distribute the \$569.8M Pennsylvania got as a result of Congress' second COVID Relief Package. Unlike the first round of rental assistance, there does not seem to be a uniform program with uniform forms being offered across all 67 counties. Though Act 1 gives PA's Department of Human Services the authority to implement the program, it does not clearly state they are to provide guidelines to the counties. Act 1- 2021 does give the counties a basic outline to build their programs. The Act defines rental assistance to include the following:

- Rent
- Rental arrears
- Utilities and home energy costs
- Utilities and home energy arrears.
- Other expenses related to housing incurred due, directly or indirectly, to COVID-19, to the extent permitted by Federal law.

In addition to the state funds, 15 counties received direct funding from the U.S. Treasury. Because of the lack of a statewide program, PMHA has been contacting each county in an effort to identify individual programs on behalf of our members. As we are made aware of programs, we will be pushing them out to our members via email blasts. Not all counties are getting back to us, so we encourage you to keep your eyes and ears open as well. Most of these programs will be starting between March 1 and April 1 as the counties are eager to get the money into the hands of landlords and utilities. (Continued on page 2)

#### (Rent Relief: continued from page 1)

Because of the failure of the first program, counties are reporting this round of rental assistance will be more user friendly for both the tenant and the landlord, with less restrictions. Most programs will be done online, with a few counties allowing for paper applications. There are to be no rent caps and no language that will prohibit the landlord from seeking eviction in the future. Programs are to include utilities costs and arrears as well. In the Act, "utilities" is defined as, "separately stated electricity, gas, water and sewer, trash removal and energy costs, such as fuel oil" (some counties such as Dauphin are including firewood).

Note, "telecommunications services" such as cable and internet, telephone, delivered to the rental dwelling are not considered to be utilities."

To file for assistance in paying your rent for one year, please contact:

#### **Lancaster County**

Lancaster County will most likely start taking online applications/waiting list on March 8th. Information for the Emergency Rental Assistance Program will be update regularly on their website at:

#### www.lancasterhelp.rent

#### Also check our Facebook page for updates: A. Hunter Property Management, Inc.

We will keep residents up to date as we receive information from various counties.





#### **Mail is Slowwww**

The mail has been soooo slowww the past several months. Some of our residents have not received their invoices. Did you know you can access your invoice on your tenant portal? If you are not already set up to view your account online, please give our office a call. Connie will be happy to get you set up.

You can also pay your rent on line or over the phone. Connie will be happy to assist you, should you decide you would like to pay this way as opposed to through the mail. This will ensure you don't end up with a late fee on your account.

#### Monthly Statements will be Mailed and Emailed

We are going to begin sending your monthly statements through the mail and through email. To ensure you get your statement, please contact the office to make sure we have your most up to date email address. You can also email your address to **lisa@ahunter.com**.

#### Dear Resident

First, we would like to apologize for the late notice you received regarding individual water meters being installed at your lot. Unfortunately, the company did not provide any notice, as we had requested. I appreciate you working with us in having the meters installed.

This letter is to advise you, that effective June 1, 2021, you will be responsible for paying for your own water and sewer bills. Lot rent will remain the same, but water and sewer will no longer be included in lot rent.

You can control the cost of your bills, by being conservative with your water usage. The next page gives you some water conservation tips.

Your first bill will arrive in the middle of May. This bill will be for usage for a one month period, and will be due with your June 1, 2021 rent payment. If water/sewer bills are not paid, you will be subject to late fees and legal action, just as you are when rental payments are not made. You can pay rent, water and sewer with one check.

You will start receiving a monthly water and sewer bill based only on your usage. These rates will be based on the local water and sewer rates. The water and sewer bill payment should be sent to us along with your monthly lot rent.

Please be advised, if you tamper with the meter, and/or if you do not install your heat tape, and the meter freezes or is damaged in any way because of your negligence, you will be billed for replacement of the meter. Further, if you disable the meter or remote, in order to avoid paying for water, you will be billed at the highest rate, and you can be charged with theft of services.

Individual metering for water benefits you in the following ways:

- You will only be charged for the water and sewer YOU use. This puts you in control of your own water and sewer bill. If other residents waste water, they will pay for their own usage and it will not affect your community rental rates. There will be minimum rates, as that is what we are charged by the Township.
- By knowing how much water you use each month, you will know if leaks have developed in your water fixtures.

A waste of water is a waste of your money.... some important water facts:

- Toilets use approximately 5.7 gallons per flush. A leaking toilet can waste up to 900 gallons of water per day.
- Faucets use 3 to 5 gallons a minute. A leaking faucet can waste approximately 170 gallons of water per day.
- Automatic washers use approximately 20 gallons of water per cycle. Use your washing machine only when you have a full load.

We have included some water conservation tips in this letter for you to review.

Please feel free to contact us with any questions.

Sincerely,

Lisa A. Stewart A. Hunter Property Management

## Water Saving Tips

#### **Toilets:**

Habits/Frequency of Use:

- Do not use the toilet to simply flush away facial tissues, paper and other similar solid and liquid wastes.
- Flush the toilet less often. In most cases, several uses can be made of the toilet for liquid wastes before flushing is required. A deodorant can make this practice aesthetically more acceptable.

#### **Maintenance and Leaks:**

- Toilets are notorious for their hidden leaks and they waste thousands of gallons of water a day undetected. A toilet will leak when it's out of adjustment or when its parts are worn, so it is important to check it periodically.
- A toilet usually leaks at the overflow pipe or the plunger ball, if it is at the overflow, it is generally because the water level is too high, though sometimes, the over flow pipe develops a leak below the water level. You should gently bend the float arm down so that the valve shuts off 1/2 inch below the top of the overflow pipe or at the level indicated on the inside of the tank. Often the valve is worn and will run like a leaky faucet, and will probably need replacement.
- Plunger ball leaks are not easy to see. The easiest way to determine a leak is to drop a small amount of food coloring into the tank and wait to see if it shows up in the bowl, if it does you probably have a leak at the plunger ball

because the mechanism is out of alignment. Even if you do not see the coloring in the bowl, you may still have to replace the ball if you occasionally have to jiggle the toilet handle or hear a low hum. Bent or scummy connecting rods can hang up and cause leaks as well.

- A simple way to check for a flush ball leak is to place a piece of toilet paper on the dry part of the bowl just above the water line. Since the water from the leak flows through the holes in the rim of the bowl just above the water line, the paper will become wet if there is a leak. The average life of a flush ball is seven years, and as it becomes older, the possibility of a leak increases greatly.
- Infrequently, the valve seat is scarred and needs replacing. Running a finger around the seat to see if it is completely smooth can test it. It should be free of dirt or corrosion, which would prevent a complete seal. Original seats are generally brass and may be replaced by a plumber. A kit which bonds a new seat to the old one with an adhesive is available for do-it-yourselfers.
- Two other common causes for loss of water are easily detected. If the water level in the flush tank is above the overflow tube, water will continually run out. This problem occurs because the float is set too high and the ball cock is leaking. The water level in the tank should always be at least one-half to one inch below the overflow tube to avoid leakage. If the ball cock is leaking, water may run directly into the

(continued on next page)

#### (continued from previous page)

overflow through the refill tube. Lowering the float or repairing the leak in the ball cock will prevent these losses. Another reason for water running out of the tank continually is a defective float. If the float leaks, it will not raise high enough to shut the water off after the tank refills and water will overflow into the bowl. Test the float by taking it off and shaking it. If you hear water inside, replace it.

#### **Devices/Water Displacement:**

- You may also reduce the amount of water needed for each flush by utilizing a commercial device which includes a simple flexible toilet dam made of molded plastic and rubber and held in place by suction. When wedged into the tank around the drain hole, this device holds back 1-2 gallons per flush.
- Homemade devices can also be constructed to do the same thing. A plastic bottle filled with clean stones and water can be placed in your tank to displace and save water. You may have to work with this a bit to make certain you do not displace so much water that two flushes are required to get rid of wastes. Please reconsider putting bricks in your toilets since they can disintegrate over time and hurt toilet tanks.
- Partial/full flush systems are flooding the market. Two large brass washers on the lower lift wire or on the flapper can give the homeowner the same end result.

## **Do Not Let Faucets Run**

Please DO NOT let your faucets run in order to avoid your lines from freezing. This causes a drain on our system. Heat Tape must be installed on all water lines to prevent your pipes from freezing.

## **Easter Trivia Facts**

• After Halloween, Easter is the top-selling candy holiday.

• Easter is a "movable feast" – one that is set according to the phases of the moon – so the dates are different each year.

• Easter always occurs between March 22 and April 25.

• It is believed by some that Easter was named after the Anglo-Saxon goddess, Eastre, whose symbols were the egg and the hare (rabbit).

• More than 90 million chocolate Easter bunnies are manufactured each year.

• The first Easter eggs were colored red, in memory of the blood Jesus shed during his crucifixion.

• In the 13th century, the church prohibited the eating of eggs during Holy Week. Marking the eggs laid during the week began the custom of decorating eggs.

• Households spend an average of \$131 on Easter each year. \$14.7 billion spent in total.



## Affordable Housing..

- Customized Homes
- 2-4 Total Bedroom(s)
- p 2 Bathrooms
- Approx. 1000-2000
  sq ft
- Energy Efficient
- Air Conditioning
- Vaulted Ceilings
- Hardwood Floors
- Slate Entry
- Family Room and Living Room
- Beautiful plumbing, faucets and the latest appliances
- o Affordable
- Financing Available
- Homes must adhere to strict guideline administered by the Federal HUD Code



## **A. HUNTER HOMES**



MANUFACTURED HOUSING offers affordable housing and quality homes. New models offer family friendly floor plans, beautiful flooring, drywall and the latest appliances. Choosing manufactured housing is affordable, the homes offer quality and energy efficiency, customization, and finally great financing options! With the demand for manufactured housing increasing, lenders are offering lending solutions to buyers.

Call A. Hunter and let us help you move in to your brand new home.

Call A. Hunter Homes at 717 274-2104

### **Meet Our Staff**



Suzette Trey Administrative Manager

Suzette is originally from the area. She is a graduate of Cedar Crest High School. Suzette joined the A. Hunter Property Management, Inc., team in 2001.

Suzette is pursuing her Real Estate License and is a huge asset to A Hunter Property Management, Inc. and the owners we manage for. Suzette handles all accounting, tenant screening, and management of the office team. She also works with our residents.

Suzette is proud to be an integral part of A. Hunter's growing company. She works hard to continue to learn and educate herself with regard to all aspects of the manufactured housing industry.

## Assistance Available for Residents Behind in Energy Bills

The COVID-19 pandemic has created financial challenges for hundreds of thousands of families in Pennsylvania, including problems in paying energy bills. If you are in need of help, contact your utility providers to find out whether assistance is available. A list of utility providers is available from the Pennsylvania Public Utility Commission at the links below:

#### Electric Companies & Suppliers | PA PUC

https://www.puc.pa.gov/ electricity/electric-companies-

suppliers **Water Utilities | PA PUC** https://www.puc.pa.gov/water-wastewater/ water-utilities

#### Natural Gas | PA PUC

https://www.puc.pa.gov/natural-gas

In addition to programs offered directly through service providers, Dollar Energy Fund, https://www.dollarenergy.org/, works with more than a dozen electricity, water, natural gas and other utility companies to offer financial relief to customers in need. A list of participating providers is available below:

Pennsylvania Utility Help | Dollar Energy https://www.dollarenergy.org/need-help/pennsylvania

## **Spring Inspections**

Hello everyone. Our inspectors asked us to remind you that with Spring approaching, they will be looking to make sure weeds are maintained, lawns are mowed, skirting is properly attached without holes and homes are cleaned with no dirt or mildew. Please take a look around your home and make sure this work is done. We will begin writing individuals up in late April or May for these items. Thank you for your personal time and attention to this matter and for working hard to make sure your homes and lots are well maintained.



## **Please Don't Feed Stray Cats!**

Please don't feed stray cats! Our communities are becoming overwhelmed with kittens and cats. The cats are going under homes causing damage to skirting and creating other issues. Many people feel good feeding the cats because they think they are helping them. BUT FEEDING STRAY CATS HURTS THEM. Absolutely. The end result is horrific cases of diseased and malnourished packs of stray cats because people feed them. Feeding causes a bunch of cats to come together, they become dependent on human feeding, then they breed like crazy which results in a lot of cats in one small area. They fight, they spread disease between each other, and the population grows too large to feed. We know it's hard not to feed stray cats, but you are doing more harm than good. And, feeding stray cats is prohibited.



## **Register Your Pets**

Please make sure your pets Are registered with the office.



Pets that are not registered cannot live in the community. If you are in need of a Pet Lease, please contact us at 717 274-2104 or email us at **lisa@ahunter.com** 

## YOUR NEIGHBORS CALLED... They don't like your dog's poop



This has been a recurring complaint in our office. Every day a neighbor calls because you have not cleaned up after your dog. When you brought your dog into the community, you promised to clean up after it. So why are we continuously receiving complaints from your neighbors?

Your pet is your responsibility. Please do what you promised and please be respectful of everyone who lives around you. You must go out with your dog, so take a baggie with you and clean up after him.



## **Community Notices and Items for Sale**

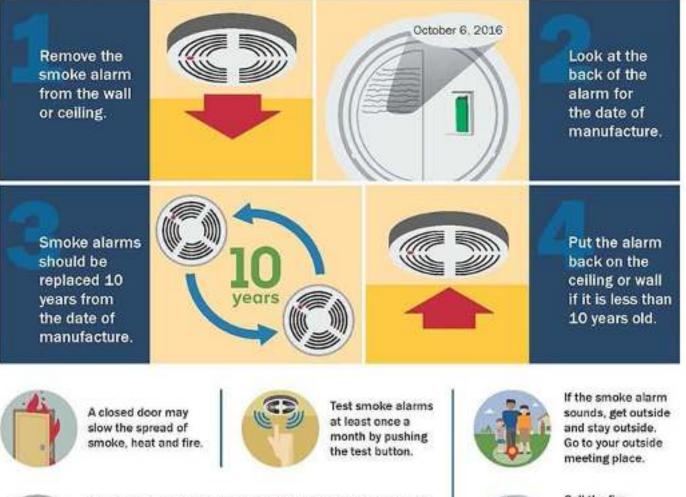
This is your section. Please email us anything you would like advertised, announced or published in your newsletter. Email: ahunternewsletter@yahoo.com.

Summer Newsletter submission deadline: May 9th

# Don't Wait — **Check the Date!**

Replace Smoke Alarms Every 10 Years

#### Age matters when it comes to your smoke alarms. Check the manufacture dates on your smoke alarms today!





Install smoke alarms in every bedroom, outside each separate sleeping area, and on every level of the home, including the basement, Larger homes may need more alarms. For the best protection, make sure all smoke alarms are interconnected. When one sounds, they all sound.



FEMA

Call the fire department from a cellphone or a neighbor's phone. Stay outside until the fire department says it's safe to go back inside.

For more information about smoke alarms, visit usfa.fema.gov and www.nfpa.org.







5

Today's manufactured homes are modern and are built with the same insulation and roofing as site-built homes. There are many floor plans to choose from as well as hundreds of options for colors, countertops, fixtures, flooring, cabinetry, and etc. Each model can be customized to suit you. Let us help you find your dream home.







### **Lemon Bars**

Ingredients: 1 cup butter, softened <sup>1</sup>/<sub>2</sub> cup white sugar 2 cups all-purpose flour 4 eggs 1 <sup>1</sup>/<sub>2</sub> cups white sugar <sup>1</sup>/<sub>4</sub> cup all-purpose flour 2 lemons, juiced

#### **Directions:**

Preheat oven to 350 degrees F (175° C)
 In a medium bowl, blend together softened butter, 2 cups flour and 1/2 cup sugar. Press into the bottom of an ungreased 9x13 inch pan.

**3:** Bake for 15 to 20 minutes in the preheated oven, or until firm and golden. In another bowl, whisk together the remaining 1 1/2 cups sugar and 1/4 cup flour. Whisk in the eggs and lemon juice. Pour over the baked crust.

**4:** Bake for an additional 20 minutes in the preheated oven. The bars will firm up as they cool. For a festive tray, make another pan using limes instead of lemons and add a drop of green food coloring to make a very pale green. After both pans have cooled, cut into 2 inch squares and arrange in a checker board fashion.





#### **Strawberry Spinach Salad**

\*this is one of my personal favorites\*

Salad Ingredients: 10 oz Spinach 1 cup sliced strawberries 2 Tbsp slivered almonds Dressing Ingredients: 3 Tbsp Sugar 3 Tbsp Mayo 2 Tbsp Milk 1 Tbsp Vinegar 1 Tbsp Poppy Seeds

#### **Directions:**

1: Mix Salad ingredients
 2: Mix Dressing ingredients
 3: Add dressing just before serving



### **Egg Salad**

Ingredients: 8 eggs hard boiled <sup>1</sup>/<sub>2</sub> cup mayonnaise 1 <sup>1</sup>/<sub>2</sub> tsp yellow mustard 1 green onion thinly sliced 1 rib celery finely diced 2 tsp fresh dill chopped

#### **Directions:**

**1:** Boil, cool and peel the eggs. Cut in half, remove the yolks and chop the whites.

2: Mash the egg yolks with the mayonnaise, mustard, salt and pepper (to taste) until smooth and creamy.3: Add the chopped egg whites, the green onion, celery, and the chopped fresh dill. Blend carefully and serve cold on bread, a salad, or a wrap.

